

भारत सरकार  
संचार एवं सूचना प्रौद्योगिकी मंत्रालय  
दूरसंचार विभाग  
कार्यालय प्रधाननियंत्रक संचारलेखा  
डी ओ टी बिल्डिंग प्रसादनगर  
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No. 2-1/CCA/BSNL/ VRS Scheme/19-20

Date: 27.12.2019

To,

CMD,  
BSNL, Delhi.

Subject: Discrepancies observed in large number of service books of the BSNL VRS 2019 optees – reg

Service books of the BSNL VRS optees 2019 were verified by this office. The following discrepancies were noticed in the service books:

1. The name of the employee in the Service book and Presidential Order does not tally. Either there is a spelling error or the abbreviated name appears in the PO.
2. The pay fixation has also been found incorrect, as stepping up has been given to ineligible officials or promotions have been granted before the prescribed period.
3. It has also been found that an extra increment has been granted in complete disregard of the rules and regulations. Pay fixation memos have not been pasted in some of the service books.
4. The service book does not bear the photograph of the employee.

To ensure the smooth and speedy settlement of the BSNL VRS 2019 pension cases:

- a) The SSA unit may issue a certificate from the Head of Office certifying that **"The name mentioned in the Service Book and the Presidential Order belong to one person and his/her correct name is \_\_\_\_\_"**.
- b) the service books may be reviewed and corrected so as correct the errors/omissions/discrepancies mentioned above. Special focus may be stressed on pay fixation as payment of pension and Ex-gratia depend upon it.

This issues with the approval of the Competent Authority.

Dy. CCA (Pen)  
O/o Pr. CCA, Delhi

Copy to:

1. PS to Advisor (Finance), Room No.312, DoT (HQ), Sanchar Bhawan, New Delhi
2. Add. CGCA, O/o CGCA, NICF Campus, Ghitorni, New Delhi.
3. The Director (Accounts – 1), DoT (HQ) Sanchar Bhawan, New Delhi – 01.